

Right of Withdrawal

1. The Buyer has the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day on which the Buyer acquires, or a third party other than the carrier and indicated by the Buyer acquires, physical possession of the products.

To exercise the right of withdrawal, the Buyer must inform the Seller

Eva Hotz
Chelliusstr. 16
68167 Mannheim
Germany

Tel: +49 (0) 621 3197 5822

E-Mail: info@rantipole.eu

of the decision to withdraw from this contract by an unequivocal statement (e.g. letter sent by post, fax or e-mail). The Buyer may use the attached model withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for the Buyer to send the communication concerning the exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If the Buyer withdraws from this contract, the Seller shall reimburse to the Buyer all payments received from the Buyer, including the costs of delivery (with the exception of the supplementary costs resulting from the Buyers' choice of a type of delivery other than the least expensive type of standard delivery offered by the Seller), without undue delay and in any event not later than 14 days from the day on which the Seller is informed about the Buyers' decision to withdraw from this contract. The Seller will carry out such reimbursement using the same means of payment as the Buyer used for the initial transaction, unless the Buyer has expressly agreed otherwise; in any event the Buyer will not incur any fees as a result of such reimbursement.

The Seller may withhold reimbursement until the Seller has received the product back or the Buyer has supplied evidence of having sent back the product, whichever is the earliest.

The Seller shall send back the product or hand them over to the Seller, without undue delay and in any event not later than 14 days from the day on which the Buyer communicates the withdrawal from this contract to the Seller. The deadline is met if the Seller sends back the product before the period of 14 days has expired.

The Seller will have to bear the direct cost of returning the product.

The Buyer is only liable for any diminished value of the product resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the product.

2. The right of withdrawal does not apply, where the Buyer has asked the Seller to individualise or personalise the product being purchased.

Model Withdrawal Form

(complete and return this form only if you wish to withdraw from the contract)

To

**Eva Hotz
Chelliusstr. 16
68167 Mannheim
Germany**

Tel.: +49(0)621 31975822

E-Mail: info@rantipole.eu

I / We (*) hereby give notice that I / We (*) withdraw from my / our (*) contract of sale of the following goods (*):

Ordered on (*) / received on (*):

Name of consumer(s):

Address of consumer(s):

Signature of consumer(s)
(only if this form is notified on paper)

Date

(*) Delete as appropriate.